

DEFINITIONS

The European Warranty is given by: Honda (UK), the representative of Honda in UK, hereinafter referred to as Honda. This Warranty will also be honored in the European Countries listed on this page.

The Honda Car Covered: The Honda car purchased as specified on the Warranty Certificate. The Warranty Certificate must be completed by your Authorised Honda Outlet with full details of your car. This must be a Honda car, first manufactured in or imported to Europe by Honda Motor Europe or a Honda Authorised distributor and be a car that meets the homologation and regulation requirements of a European country listed below.

The Warranty is Given by: Honda (UK), the representative of Honda in the UK, hereinafter referred to as Honda.

The Warranty Cover means: The Honda car covered will be free from material and manufacturing defects. This is in addition to, and does not detract from, any legal rights.

The Warranty consists of:

- Standard Warranty
- Surface Corrosion Warranty
- Chassis Corrosion Warranty
- Structural Corrosion Warranty
- Hybrid Warranty
- High Voltage Battery Capacity Warranty
- Electric Powertrain Warranty

The details of which are listed on the following pages.

The European Countries include: All members of the European Union, Croatia, Gibraltar, Iceland, Norway, Moldova, Serbia, Switzerland, Ukraine and UK.

Service Requirement: To comply with the conditions of the Warranties, your car must be serviced in accordance with the service reminder system in the vehicle or service reminder schedules available on your local Honda website. This will ensure that you receive maximum protection under the Warranty schemes.

THE WARRANTIES

Standard Warranty 3 Years

Honda warrants that the Honda car is specified on your Warranty Certificate is free from material and manufacturing defects for the period of 3 years from the “Warranty Start Date” or **90,000 miles**, whichever comes first.

During this period Honda will repair or replace, free of charge, any such defects found on the car, subject to the [Warranty Conditions](#).

Surface Corrosion Warranty 3 Years

Honda warrants that the Honda car specified on your Warranty Certificate is free from corrosion appearing on visible painted surfaces for the period of **3** years unlimited mileage from the “Warranty Start Date” as specified on your Warranty Certificate. During this period Honda will rectify, free of charge, any such defects found on the car, subject to the [Warranty Conditions](#).

Exhaust Warranty 5 Years (Applies to models sold on or after 2020YM)

Honda warrants that the Honda car is specified on your Warranty Certificate is free from material and manufacturing defects for the period of **5** years unlimited mileage from the “Warranty Start Date” as specified on your Warranty Certificate.

During this period Honda will rectify, free of charge, any such defects found on the car, subject to the [Warranty Conditions](#).

Hybrid Warranty 5 Years (Applies to e:HEV and e:PHEV models only)

Honda warrants that the Honda car specified on your Warranty Certificate is free from material and manufacturing defects to the Hybrid system, which includes the components listed below * for a period of **5 years or 90,000 miles**, whichever comes first. The Hybrid Warranty is in addition to the standard Warranty. During this period Honda will rectify, free of charge, any such defects found on the car, subject to the [Warranty Conditions](#).

*Specified components are:

- *Motor Stator*
- *Battery Assembly*
- *Motor Rotor*
- *DC-DC Converter*
- *Battery Condition Monitor Module*
- *Motor Electronic Control Unit*
- *Motor Power Inverter Module*
- *Battery Electronic Control Unit*

Electric Powertrain Warranty 5 Years (Applies to BEV models only)

Honda warrants that the Honda car specified on your Warranty Certificate is free from material and manufacturing defects of the Electric Powertrain for the period of **5 years** from the “Warranty Start Date” or **90,000 miles**, whichever comes first.

During this period Honda will repair or replace, free of charge, any such defects found on the car, subject to the [Warranty Conditions](#).

High Voltage Battery – 8 Year Capacity Warranty Only

Honda warrants that the High Voltage Battery fitted to the Honda car specified in the Warranty Certificate will, for a period of **8 years** from the Warranty Start Date or **160,000 km** (whichever occurs first), retain at least 70% of its original capacity.

This warranty applies only where the battery capacity falls below 70% during that period and does not cover other material defects, manufacturing defects, or failures of the High Voltage Battery.

During this period Honda will repair or replace, free of charge, the High Voltage Battery on the car, subject to the [Warranty Conditions](#).

Chassis Corrosion
Warranty 10 Years

Honda warrants that the Honda car is specified on your Warranty Certificate is free from functional failure caused by perforation due to corrosion for specific components* for the period of **10** years unlimited mileage from the "Warranty Start Date" as specified on your Warranty Certificate.

During this period Honda will rectify, free of charge, any such defects found on the car, subject to the [Warranty Conditions](#).

*Specified components are:

- *Suspension arms*
- *Suspension beams*
- *Driveshafts*
- *Brake lines*
- *Suspension springs*
- *Fuel lines*
- *Fuel tank*

Exceptions to the **10** year Chassis Warranty

- Does not include Ball joints, dampers, brake discs or any component where noises result from corrosion.

Does not cover normal wear and tear or abuse.

Super N- Structural
Corrosion Warranty 10
Years

Honda warrants that the Honda car specified on your Warranty Certificate is free from corrosion from the inside to the outside of body panels and structural parts for the period of **10** years unlimited mileage from the "Warranty Start Date" as specified on your Warranty Certificate.

During this period Honda will rectify, free of charge, any such defects found on the car, subject to the Warranty Conditions.

Structural Corrosion
Warranty 12 Years

Honda warrants that the Honda car specified on your Warranty Certificate is free from corrosion from the inside to the outside of body panels and structural parts for the period of **12** years unlimited mileage from the "Warranty Start Date" as specified on your Warranty Certificate.

During this period Honda will rectify, free of charge, any such defects found on the car, subject to the [Warranty Conditions](#).

WARRANTY CONDITIONS

1. In deciding a warranty claim, your Authorised Honda Outlet will take into consideration the following factors, where they have a material effect on the claim:
 - a. Whether the car's prescribed maintenance schedule has been followed, in accordance with the standards and specifications of Honda as described by the service reminder system in the vehicle or the service reminder schedule available on your local Honda website.
 - b. The car must be inspected every 12 months by an Authorised Honda Outlet in order to maintain the [Structural Corrosion Warranty](#). It is the owner's responsibility to carry out any rectification work identified as necessary to maintain the warranty.
 - c. Defects directly or indirectly attributable to the inadequacy of a repair or service performed by an independent facility.
 - d. The care taken by the owner in following periodic checks on the car.
 - e. Any unauthorised modifications, alterations, exceeded mileage limits, odometer not reflecting actual mileage, identification number altered, tampered with, or removed.
 - f. Any damage resulting from fuel contamination, degradation or improper fueling.
 - g. Defects due to use of parts which do not meet the standards and specifications of genuine Honda parts, accessories and lubricants.
 - h. Defects due to neglect, mistreatment or use other than that indicated in the owner's manual or use beyond the limitations or specifications of Honda (e.g. maximum load, passenger capacity etc.).
 - i. Defects due to the use of abrasive or aggressive cleaning materials on the car.
 - j. Defects due to abnormal use, mistreatment, neglect, use by unqualified or inexperienced drivers or use of the vehicle in competition, such as races or rallying.
 - k. Defects due to natural disasters, fire, collision, theft and secondary damages based on any of these occurrences.
 - l. Secondary defects due to environmental conditions beyond the control of Honda (e.g. industrial or domestic atmospheric fallout, chemicals, bird droppings, sea water, salt or other corrosive elements).
 - m. Damage that results from the passage of time (natural fading of painted surfaces, plated surfaces, sheet peeling and other deterioration).
 - n. Corrosion because of total or partial immersion in water.
 - o. Surface corrosion because of stone chips, or external abrasions beyond the control of Honda.
 - p. Cars that have been written off by virtue of an insurance total loss claim (any category) will have the warranty invalidated consequently.
 - q. Cars that have been used as a rental car or taxi.
2. The warranty does not cover the cost of normal servicing, nor such service items as filters etc. Similarly, items which can be expected to wear as part of their normal function (such as brake friction surfaces, wiper blades, tyres, bulbs, fuses, etc.) are not covered unless there is a manufacturing defect.

3. Expenses incidental to the warranty claim, other than those specified in the Honda Assistance program, are not covered. Examples include:
 - Expenses incurred for towing, communications, accommodation, meals, and other items due to breakdown.
 - Any expense related to personal injury or accidental property damage.
 - Compensation for loss of time, commercial losses, or rental cost for a substitute product during the period of adjustment.
4. Honda reserves the right to decide the extent and method of the remedial repair.
5. All parts removed during a warranty repair become the property of Honda.
6. All parts replaced under Warranty are covered for the remainder of the warranty period.
7. The warranty does not cover broken, chipped or scratched window glass unless it is due to a defect in material or workmanship.
8. Honda reserves the right to make alterations and improvements to any model without obligation to do so to vehicles already sold.

The Owner's Responsibility is to: Ensure that your car is serviced and checked in accordance with the specifications printed in the car owner's manual, the service reminder system in the vehicle or the service reminder schedule available on your local Honda website.

Promptly notify your Authorised Honda Outlet of any defect on the car which may result in a warranty claim.

Bring your Warranty Certificate with you when you visit your Authorised Honda Outlet.

The Authorised Honda Outlet's Obligation is to: Register the car for the warranty and inform the customer of the Honda Warranty.

Explain fully the owner's responsibilities for maintaining and servicing the car.

Ensure that any repairs and treatments, whether under warranty or not, are completed to the standards specified by Honda.

Undertake any repairs or treatments necessary on any proven damage or defect covered by this warranty at no cost to the customer.

TRAVELLING ABROAD

Your warranty will be honored in most European countries as stated in the [Warranty Conditions](#). But be aware of the following recommendations:

1. Ensure that your car is checked at your Honda Outlet prior to your trip.
2. Pay particular attention to periodic checks, as you may cover many miles at high speed with a heavier than normal load.
3. It is strongly advised that adequate travel insurance is obtained to cover unforeseen circumstances. Please consult your insurers or any motoring organisation.
4. Some European countries have legal requirements regarding certain “touring accessories”. Please check this with your Honda Outlet before making your journey. Honda provides a range of accessories available from your Authorised Honda Outlet.
5. It is important that you take this document and warranty conditions with you. It is your proof that your car is covered by warranty and that services have been carried out.
6. We recommend that whilst travelling abroad only warranty repairs of an emergency or safety related nature are dealt with and others are referred to your local Authorised Honda Outlet on return.

HONDA ROADSIDE ASSISTANCE CONTACTS*

Location	Contact
Within the UK	+44 (0) 2079 493 185
European Emergency vehicle assistance	00 800 33228877

* Always check the Honda **UK** website for the most up to date phone numbers.

HONDA GENUINE ACCESSORIES WARRANTY

Honda **Branch** warrants the Honda Genuine Accessories manufactured for use in Europe on Honda Products, to be free of defects in materials or workmanship for the following periods:

Accessory Warranty

1. All accessories installed at PDI are covered by a **3 year warranty or 90,000 miles**, whichever comes first, beginning on the date of the vehicle’s first registration.
2. All accessories installed by a Honda Outlet after the vehicle’s PDI are covered by a **1 year or balance of the remainder of the warranty, 90,000 miles (whichever is greater)**, any damage resulting from the installation of accessories that were not installed by an Authorized Honda Outlet is not covered by the warranty.
3. Accessories fitted outside the Warranty period are covered by **1 year warranty, unlimited mileage**.