

# HONDA (UK)

## Honda e Reservation Terms & Conditions

### 1. INTRODUCTION

- 1.1 We are Honda Motor Europe Limited ("**Honda**"). Our company number is 857969 and our registered office is at Cain Road, Bracknell, Berkshire RG12 1HL. Our VAT number is GB711019584.
- 1.2 These Reservation Terms & Conditions ("**Terms**") apply to any reservation that you make to receive priority access to place a future order for the Honda e ("**Vehicle**"). Further details of the reservation and ordering process are set out in paragraphs 2 and 3 below.
- 1.3 By creating an Online Reservation Account (as defined below) and/or placing a reservation with us for the Vehicle, you agree to be bound by and comply with these Terms, our [Website Terms of Use](#), and our [Privacy Policy](#).

### 2. PLACING A RESERVATION

- 2.1 In order to make a reservation you will be required to (i) have an online reservation account with Honda ("**Online Reservation Account**"), and (ii) make a reservation payment to Honda ("**Reservation Payment**").
- 2.2 Your reservation will become effective once we have received your Reservation Payment and confirmed your reservation in writing by emailing you a reservation certificate which contains your reservation ID number ("**Reservation Certificate**").
- 2.3 Once you receive your Reservation Certificate a legally binding contract between you and Honda relating to your reservation shall be formed which is subject to these Terms ("**Reservation Agreement**"). Please note that your Reservation Payment will be held separately by Honda and will not accrue any interest.

### 3. THE ORDER PROCESS

- 3.1 Your reservation will entitle you to priority access to place an order for the Vehicle once it becomes available. You will receive further information from us about when this will be after you have received your Reservation Certificate.
- 3.2 You can view your reservation from time to time in your Online Reservation Account which may contain further details about the Vehicle and when the priority order access window might open.
- 3.3 Once the priority order access window opens, you will be entitled to log in to your Online Reservation Account in order to configure and customise the Vehicle you want to order, view an estimated price and indicative finance options, and select an authorised Honda EV dealer to purchase the Vehicle ("**Dealer**").
- 3.4 Once you have completed the steps described in paragraph 3.3 above, you will be able to visit the Dealer, agree a finance package and pay a deposit for the Vehicle, and enter into a legally binding contract to purchase the Vehicle from the Dealer ("**Purchase Agreement**").
- 3.5 Alternatively, once the priority access window opens you may also visit a Dealer directly (without having to complete the steps in paragraphs 3.3 and 3.4) in order to, amongst other things, configure and customise the Vehicle, agree a finance package, pay a deposit for the Vehicle and enter into a Purchase Agreement.
- 3.6 When you visit a Dealer you will be required to provide a copy of your Reservation Certificate (or confirm your reservation ID number). The Dealer reserves the right to refuse to enter into a Purchase Agreement with any customer who is unable to provide a copy of their Reservation Certificate (or confirm their reservation ID number) during the priority access window and, in such circumstances, Honda and the Dealer shall not be responsible for any wasted time or expenditure incurred by the customer.

3.7 For clarity, the Purchase Agreement shall be between you and the Dealer, not you and Honda. Therefore your Reservation Payment will not be applied towards the purchase price of (or your deposit for) the Vehicle. Instead, once you have paid a deposit and entered into a Purchase Agreement, your Reservation Payment will be returned to you within 14 days.

3.8 A list of authorised dealers for the Vehicle in the United Kingdom will be available on [www.honda.co.uk/cars](http://www.honda.co.uk/cars) and/or notified to you via email once available. If you make a reservation, place an order, and/or enter into a Purchase Agreement you will be responsible for any costs you incur in visiting the Dealer and transporting the Vehicle from the Dealer to your place of residence.

#### 4. **CANCELLATION OF THE RESERVATION**

4.1 Your reservation does not guarantee you a Vehicle and the appearance, specification and/or other characteristics of the Vehicle may be subject to change at any time before or after you have paid the Reservation Payment.

4.2 If you have made a Reservation Payment and do not place an order following notification that the priority access window has opened, Honda reserves the right to cancel your reservation and terminate your Reservation Agreement. In such cases, Honda shall return the Reservation Payment to you within 14 days.

4.3 In addition, until you enter into a Purchase Agreement you or Honda may cancel your reservation and terminate your Reservation Agreement at any time by logging into your Online Reservation Account or by providing written notice to us in accordance with paragraph 7 below. In such cases, Honda will return the Reservation Payment to you within 14 days.

#### 5. **YOUR PRIVACY**

5.1 We may contact you from time to time regarding your Reservation Agreement using the details you provided when you made your reservation.

5.2 Your privacy and personal information are important to us and any personal information that you provide to us will be dealt with in line with our [Privacy Policy](#).

5.3 Our Privacy Policy explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information and how to contact us and supervisory authorities if you have a query or complaint about the use of your personal information.

#### 6. **OTHER APPLICABLE TERMS**

6.1 You are permitted to place a maximum of one Vehicle reservation per Online Reservation Account.

6.2 Your reservation is not transferable or assignable to another person or party without the prior written consent of Honda (which can be withheld in Honda's absolute discretion).

6.3 No one other than a party to the Reservation Agreement has any right to enforce any term of the Reservation Agreement.

6.4 The laws of England and Wales will apply to these Terms and/or your Reservation Agreement. If you want to take court proceedings, the courts of the part of the United Kingdom in which you live will have non-exclusive jurisdiction in relation to these Terms and/or your Reservation Agreement. Nothing in these Terms affects your statutory rights.

#### 7. **CONTACTING US**

7.1 If you have any questions or would like to contact us in relation to your reservation, a Reservation Payment, or the Vehicle please contact us:

7.1.1 via telephone on 01344 595905; or

7.1.2 via email on [info.uk@support.honda.eu](mailto:info.uk@support.honda.eu)

7.2 Further details of the reservation and ordering process are available [here](#).