

Related Service Data Information for Users of Roadsync (Art. 3 (3) EU Data Act)

By using your Roadsync together with your motorcycle, data is generated which you may access and manage in accordance with the statutory regulations, in particular the EU Data Act.

In this Related Service Data Information, we inform you, in your capacity as a user under the EU Data Act (see definition below), which type of data your Honda motorcycle and Roadsync generate, potential volume of such data, how it is stored, shared and how you can access and manage such data, and which rights you have regarding the data. We therefore ask you to read the following information carefully.

Definitions

Connected Product means an item that obtains, generates or collects data concerning its use or environment and that is able to communicate product data via an electronic communications service, physical connection or on-device access (e.g. a connected vehicle or motorcycle);

Product data is data generated by the use of a connected product that is designed to be retrievable, via an electronic communications service, physical connection or on-device access.

Related Service means a digital service that can be linked to the operation of a connected products (resulting in a two-way/bidirectional exchange of data) and that affects the functionality, behavior or operation of this connected product (in such a way that its absence would prevent the connected product from performing one or more of its functions). Typical example is an app that is connected to a connected product.

Related service data means data representing the digitisation of user actions or of events related to the connected product, recorded intentionally by the user or generated as a by-product of the user's action during the provision of related service by the provider.

User is a person that owns a connected product or has the rights to use that connected product or that receives related services.

Data holder means a natural or legal person that has the right or obligation to use and make available data, including, where contractually agreed, product data or related service data which it has retrieved or generated during the provision of a related service.

Regarding the terms used, we also refer to the definitions in Art. 2 EU Data Act.

In accordance with Art. 3 (3) EU Data Act we provide the following information to users:

1. the nature, estimated volume and collection frequency of product data expected to be obtained and, how to access or retrieve such data, including the data holder's data storage arrangements and the duration of retention:

When you use your motorcycle, your motorcycle collects certain Product Data. This data is extracted from the motorcycle in real time to the app. This data is then collected and stored on a remote server. This involves the following data:

- a) *Type of data*: App User ID, vehicle Meter ID, trip ID, timestamp, navigation, location, vehicle condition.
- b) *Format*: CSV
- c) *Estimated volume*: product data that the motorcycle is capable of generating depends on *how often and for how long it is used, approximately 0.5 MB per day*.
- d) *Duration of retention in the motorcycle*: no data stored on the motorcycle.
- e) *How to access and retrieve such product data*: see below 2.

2. the nature and estimated volume of related service data to be generated and how the user can access or retrieve such data, including the prospective data holder's data storage arrangements and the duration of retention and how the user can request that the data are shared with a third party and, where applicable, end the data sharing

a) **Nature of data:** The related service data consists of sensor data obtained from the user's mobile device and the user's app usage history: App User ID, App version, location, usage, time ID, bookmarked routes.

b) **Estimated volume of related service data to be generated:** approximately 0.2 MB per day.

c) **Data storage arrangements and the duration of retention:** The data is collected every 30 seconds and sent to cloud server. Data necessary for service provision is stored for five years from the user's last use, and data for analysis is stored for five years after collection.

d) How users can access product data and related service data

If you are a user,

i. You can access and retrieve the product and related service data via your app.

e) How to request data is shared with a third party:

i. If the user wishes the data to be shared with a third party, please contact Customer Service.

f) How to stop data sharing with third parties:

i. The user must go to the app settings and change whether to share data or not.

g) How you can erase product and related service data:

i. For data generated on the mobile device collected through the mobile app, complete deletion of the data can be done using the "Delete Account" feature within the app.

3. whether the data holder expects to use readily available data itself and the purposes for which those data are to be used, and whether it intends to allow one or more third parties to use the data for purposes agreed upon with the user

The data holder will use the data for development and improvement of services and may share it with third parties as agreed with you as a user.

4. Recipients of product and related services data

We do not allow other parties to use the data for any purposes unrelated to performing the myHonda services agreed with the user.

5. the identity of the data holder, its trading name and the geographical address at which it is established and of other data processing parties and the means of communication which make it possible to contact the data holder quickly and communicate with that data holder efficiently

a) Data holder and contact information

The data holder within the meaning of the EU Data Act is:

(i) Honda Motor Europe Ltd., Cain Road, Bracknell, Berkshire, RG12 1HL, UK,

E-mail/contact: You can contact Customer Support by email (connectedservices.support@honda-eu.com) or by phone (0345 200 8000).

- (ii) Honda Motor Company Ltd., 1-1, Minami-Aoyama, Minato-ku, Tokyo 107-8556, Japan

E-mail/contact: connectedservices.support@honda-eu.com or by phone (0345 200 8000).

b) Data Processors

We use the following data processors:

- (i) Google Cloud EMEA Limited, 70 Sir John Rogerson's Quay, Dublin 2, Ireland
- (ii) Zendesk, 989 Market St, San Francisco, CA 94103, USA
- (iii) Allegis Group Japan KK, Toranomon First Garden 9F, 1-7-12 Toranomon, Minatoku Tokyo, Japan
- (iv) Dbt Labs Inc, 915 Spring Garden St. Suite 500, Philadelphia, PA 19123 USA

- 6. whether the data holder is the holder of trade secrets contained in the data that is accessible from the connected product or generated during the provision of a related service, and, where the prospective data holder is not the trade secret holder, the identity of the trade secret holder**

Not applicable.

- 7. the duration of the contract between the user and the data holder, as well as the arrangements for terminating such a contract.**

Roadsync is a free app (no subscription). The app is available for an unlimited period and can be deleted at any time.

8. Your right to lodge a complaint

As a user, you have the right lodge a complaint with the relevant competent authority in the EU Member State in which you have your habitual residence or place of work if you consider that your right under the EU Data Act has been infringed (Article 38 EU Data Act).

9. Changes to this Related Service Data Information

New legal requirements, company decisions or technical developments may lead to changes to this Related Service Data Information and require us to adapt this Related Service Data Information document accordingly. The current version can be found on our website. Please note that external links to third-party websites or their contact information may change over time. If you find information that is no longer up to date, please let us know.