

honda happiness

accident assistance



Had an accident? We're here to deal with it.
Any time. Anywhere in the UK.
Just call **0800 521 728**.

An accident can happen to anyone. Usually when you least expect it and always when you don't have the time to deal with it.

That's why it makes sense to become a member of the Honda Happiness **Accident Assistance Programme**.

As a member all you need to do is call **0800 521 728** within 48 hours of your accident and let us sort everything out for you. Any time. 24 hours a day, 7 days a week, 365 days a year.

No matter where you are in the UK, what has happened or whose fault it is, we will take care of everything – from getting you mobile again to liaising with the insurance companies and arranging the repair of your Honda.*

What's covered?

Members of the Honda Happiness Accident Assistance Programme are entitled to the following:*

- **A full management service**, including dealing with any insurance claims and keeping you up-to-date on progress
- A replacement **Honda** while your car is off the road, if for any reason we can't get you a Honda, we'll give you something similar
- **Recovery of your vehicle** if it can't be driven, and **onward travel** for you and any passengers to your destination
- Delivery of your vehicle to a **Honda Approved Repairer** – only the best is good enough

Keeping your Honda a Honda

To keep their costs low, many repairers avoid using genuine components and most don't have specialist Honda training or tools. Our programme only uses **Honda Approved Repairers**, where only **Honda Genuine Parts** are fitted.

With us, your car will be delivered back to you repaired to the very highest standards. This includes not just top-quality paintwork and finishing, but the extra assurance of knowing that it was repaired the **Honda** way.

* Terms & conditions apply - please refer to your Welcome Pack for full details.

How do I become a member?

Membership is complimentary if you bought your Honda from one of our Dealers, either new or through the approved used programme. You can expect your **Welcome Pack** within two weeks of purchasing your car. If it doesn't arrive in this time, please call us on 0845 200 8001 and we'll arrange a replacement.

If you became a Honda owner **through another route** we'd love to welcome you as a member, please visit honda.co.uk/accidentassistance for full details of how you can join.

- No matter who your insurer is, calling us first is **the easiest way to ensure** that your car is repaired by Honda
- Your car matters to us: we look after your Honda **as if it was our own**
- We **only** use **Honda Approved Repairers**, the best, not the cheapest
- Only **qualified Honda Technicians** will work on your car
- We always use **Honda Genuine Parts**, nothing less than the best

HONDA
The Power of Dreams

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Accidents are always stressful. But having the experts on your side makes all the difference when it comes to dealing with the situation. Call us any time on 0800 521 728.

What to do in the event of an accident

- 1 Stay calm** and call **0800 521 728** as soon as you can
- Do not get involved in an argument or discuss who is to blame – never admit responsibility at this point
- Exchange contact details with the other person, including:
 - Name
 - Address
 - Phone number
 - Car registration number
 - Insurance company
 - Policy number
- Take the names and contact details of any witnesses who are willing to give them to you
- Make a sketch of the scene or use your mobile to take a picture – note where the cars were when they collided, plus any other important details
- Record any damage to your car – take photos if possible

Honda Happiness Accident Assistance

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Telephone: 0845 223 2744 Fax: 08700 053 699

Email: info@hondaaccidentassistance.co.uk
www.hondaaccidentassistance.co.uk

Make a note of names and contact details here:

Third Party details:

Name: _____

Address: _____

Phone number: _____

Car registration number: _____

Insurance company: _____

Policy number: _____

Witness 1 details:

Name: _____

Address: _____

Phone number: _____

Witness 2 details:

Name: _____

Address: _____

Phone number: _____